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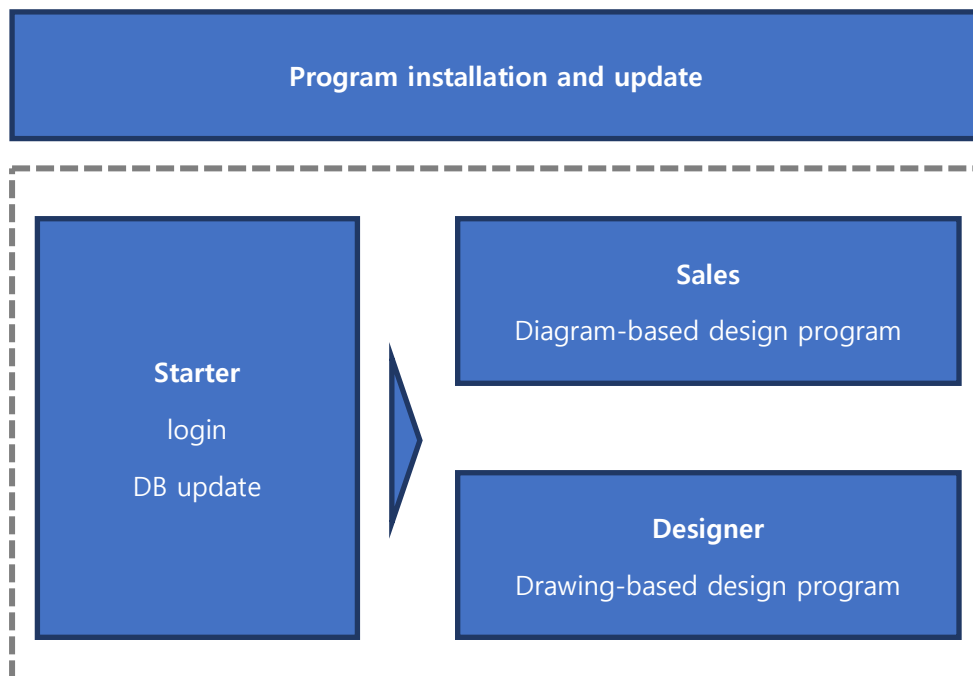
1. System Overview

1.1. Program Overview

1.1.1. Program Introduction

DVM Pro 2.0 is a program that supports system air conditioner design more easily and quickly, such as selection of system air conditioner equipment of Samsung Electronics, piping design, system check, control equipment selection, communication/power line design, quantity calculation and report output. It consists of a Sales program that supports and a Designer program that supports drawing(dwg) based design.

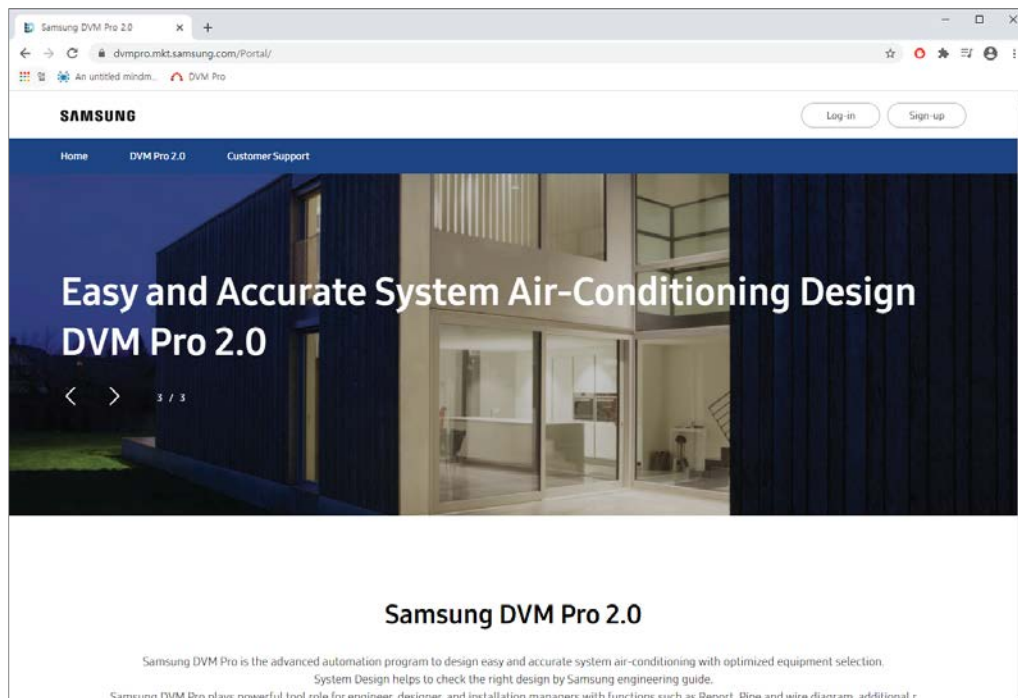
1.1.2. Program Structure Diagram



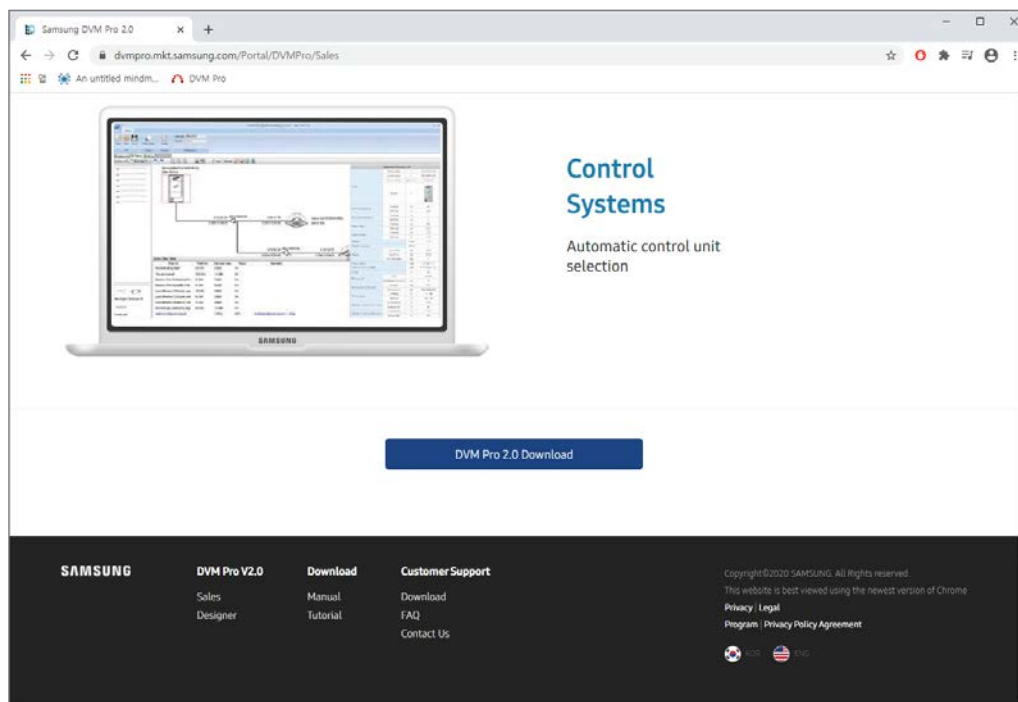
1.1.3. System Requirements

Items	Contents	Remarks
Operating System	Microsoft Windows 7 SP1 (with update KB4019990, 64-bit only) Microsoft Windows 8.1 (with update KB2919355, 64-bit only) Microsoft Windows 10 (version 1803 or higher, 64-bit only)	32-bitv not supported
CPU Type	Base: 1.2 GHz or higher Recommended: 2.5 GHz or higher	
Memory	Base: 8GB Recommended: 16GB	
Display Resolution	Typical Display: 1920x1080 True Color Resolution 4K Display: Supports up to 3840 x 2160 resolution on Windows 10, 64-bit system (with supported display card)	
Display Card	Base: 1 GB GPU, 29 GB/s bandwidth and DirectX 11 compatible Recommended: 4 GB GPU, 106 GB/s bandwidth and DirectX 11 compatible	
Disk Space	2.0GB (Capacity required for program installation. However, additional storage capacity is required according to the user's design country and project creation)	
Pointing Device	MS mouse standard (wheel function required)	
.NET Framework	.NET Framework version 4.6.2 or later *DirectX11 recommended for supported OS	
Browser	Internet Explorer 11 or later Google Chrome	Other browsers are not supported

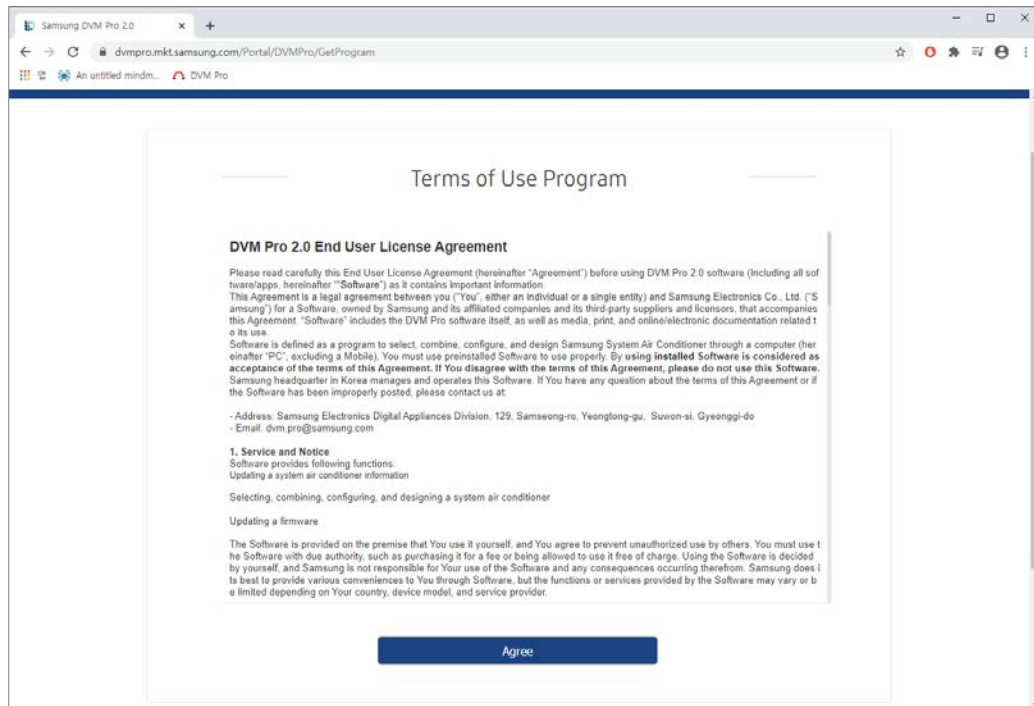
1.2. How To Install The Program



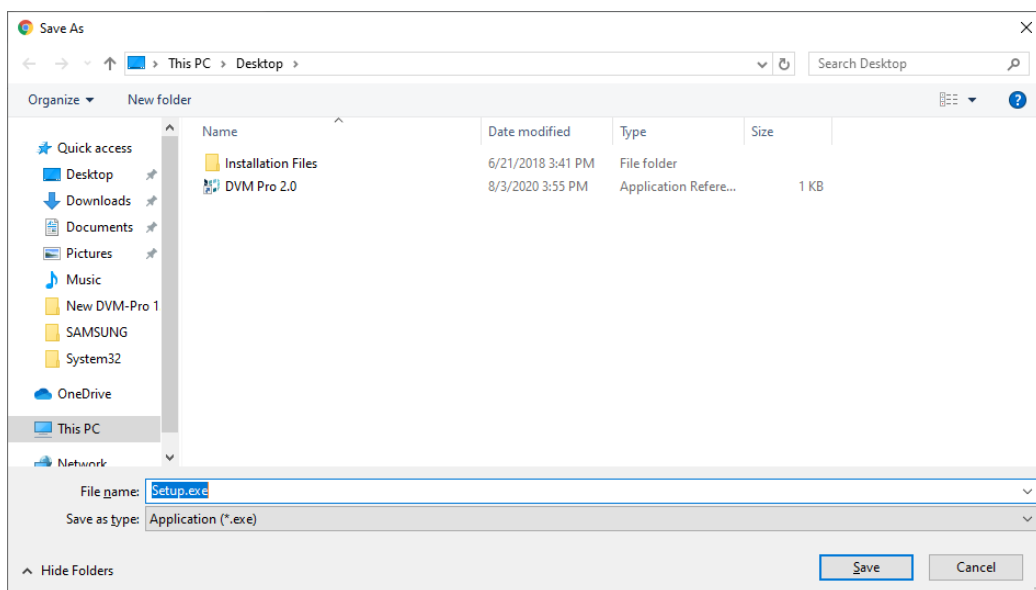
Access and log in to <https://dvmpro.mkt.samsung.com/portal>.



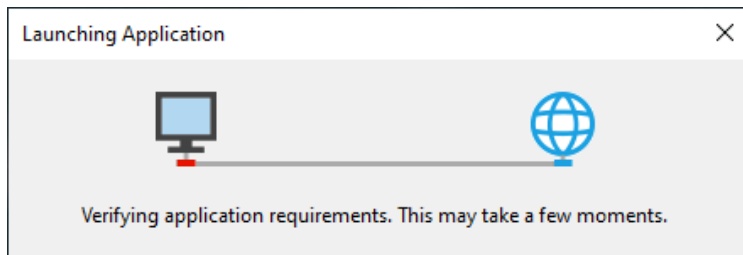
Go to the DVM Pro 2.0 menu and click the DVM Pro 2.0 Download button.



Check the terms and conditions of the program and click the Agree button.



Download the installer.



When you run the installer, the program is installed. Installation time may vary depending on the network conditions and specifications of the user's PC.

1.3. Program Authority

DVM Pro 2.0 program can only be used by authorized users through membership registration, and can be used after logging in using ID (email) when registering as a member.

1.4. Program Update

The DVM Pro 2.0 program can be updated anytime and anywhere if there is an Internet connection. When the program is run, the program is automatically updated after checking whether there is a program update.

1.5. Database Update

The DVM Pro 2.0 program can update the database anytime and anywhere if there is an Internet connection, and after running the program, it is possible to design the system air conditioner with the latest database by checking whether or not there is a database update.

1.6. Customer Support

1.6.1. Report An Error or Question

1.6.1.1. Report An Error

To be written later

1.6.1.2. Question

To be written later